

COLLECTION, USE AND DISCLOSURE OF PERSONAL INFORMATION:

We collect personal health information directly from you or from the person acting on your behalf. This information may include demographics, health history, records of your visits to our clinic and the care that you received during those visits.

Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

We may use and disclose your personal health information in a variety of ways, for instance, for administering treatment, for getting payment from OHIP, WSIB, private insurers; for teaching, research, or statistical purposes, or to comply with legal and regulatory requirements.

Please note that we take steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.

We take steps to ensure that everyone who performs services for us protects your privacy and only use your personal health information for the purposes you have consented to.

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

You have the right to determine how your personal health information is used and disclosed. For most health care purposes, your consent is implied as a result of your consent to treatment; however, in some circumstances your expressed, sometimes written, consent may be required

With limited exceptions, we will give you access to the information we retain about you within a reasonable time, upon presentation of a written request and satisfactory identification. We may charge you a fee for this service and if so, we will give you notice in advance of processing your request.